

November 10, 2003

To Whom It May Concern:

Gerdau Ameristeel, MRM Special Sections is a steel mill with 99 years of history in Selkirk, Manitoba. We have an average employee service of 18+ and the average age is 48+ years. We are expecting 25% of our employees to retire in the next 6 years. As you may well appreciate, introducing change in an organization such as ours is a significant challenge.

In the past few years our Company has gone through a change of ownership and therefore management philosophies. This in turn, created a need to find a very experienced consultant in manufacturing systems in order to take the organization through some needed changes.

We hired OEM Consultants Inc. in May, 2003 to develop and implement a 5S strategy within our Company. It is my pleasure to recommend OEM Consultants and George Trachilis to other organizations that need to provide a bridge between management and workers regarding changes, while at the same time making excellent progress in their change management initiatives.

George has demonstrated a high degree of commitment, energy and professionalism with everyone at MRM and we have made significant progress in successfully implementing 5S at Gerdau Ameristeel, MRM Special Sections.

Should you wish additional information, please call me at 1-204-482-3241, ext. 661 and I would be most pleased to answer any questions you may have.



Rod LeDuc
Manager,
Human Resources

MRM SPECIAL SECTIONS